



Report on IT Staffing Delegations

TO: Dr. Joel Boyd, Superintendent of Schools
FROM: Robin Desmond, Chief Academic Officer *Robin Desmond*
DATE: April 12, 2022

The following report is in response to the motion by Eileen DelRossi:

Request Superintendent to provide report in regards to staffing delegations for technology department.

The Technology Department consists of the Director of Technology, Greg Limperis. The Director's role is to oversee the department budget, staff scheduling, day-to-day department functions, short and long range planning, staff supervision and evaluation.

There is a total of 13 employees within the IT department:

- Manager of ITCS, KC Nelson, provides network support district-wide.
- Network Manager, Jaime Fitzmeyer, provides network hardware and support district-wide.
- Assistant Network Manager (current posted position), provides network software and support district-wide.
- Help Desk Technician, Kerry Pelletier, responds to help desk requests by assigning tickets to various staff as well as is the Central Office support technician.
- 4 Full Time Technicians who oversee the schools' technology needs
 - Gerald Goyette - provides technical support at Lowell High School.
 - Mohamed Yousif - provides technical support for Adie Day, Adult Ed, Bailey, Barttlet, Daley, Laura Lee, Lincoln, Molloy, Morey, Murkland and the Washington School.
 - Than Oo - provides technical support for Butler, Cardinal, Leblanc, Moody, Pyne Arts, Reilly, Riverside, Rogers, Shaughnessy and the Sullivan School.
 - Chris Tricoche - provides technical support for Greenhalge, McAuliffe, McAvinnue, Pawtucketville, Robinson, Stoklosa and the Wang School.

- 4 Instructional Technology Specialist
 - Kara Wilkins, provides instructional support for Adie Day, Bartlett, Cardinal, Greenhalge, McAuliffe, Pawtucketville, Riverside, Robinson, Wang and the Washington School.
 - Arthur Santos, provides instructional support for Adie Day with Kara, Cardinal with Kara, Laura Lee, Leblanc, Molloy, Moody, Murkland, Pyne Arts, Reilly, Shaughnessy, Stoklosa, and the Sullivan School.
 - Veronique Roberts, provides instructional support for Bailey, Butler, Daley, Lincoln, McAvinnue, Morey, and the Rogers School.
 - Malinda Pires, provides instructional support at Lowell High School and is under the supervision of the High School.
- 2 Part-Time Technicians
 - Scott Stangle, provides instructional support for Chromebook repairs to include insurance claims and manufacturer warranty.
 - Second position is currently open and posted.

The information above was provided by Gregory Limperis, Director of Technology for Lowell Public Schools.